



## TERMS

Terms & Conditions of the Calabria Family Wines websites and ordering for any of Calabrias' brands including La La Land. By entering your details to make any purchase, online or in writing, or by otherwise communicating an order to us, you are offering to make a contract to purchase goods from Calabria Family Wines PLs' registered trademarks. ABN 73 074 534 295, of 1283 Brayne Road, Griffith NSW, trading as Calabria Family Wines. If we accept your offer, the goods will be sold on the basis of the terms and conditions set out below. Please read these terms carefully. The contract is made at the licensed premises from where the goods are despatched, under our liquor licence number: LIQW8007014557.

## PURCHASING ONLINE

It is against the law to sell or supply alcohol to a person under the age of 18 years. By entering and confirming payment details in our shopping area, you are certifying that you are 18 years of age or older.

## DELIVERY CHARGES

A delivery fee of \$18 per case will be charged, Australia Wide unless otherwise advertised.

## GENERAL DELIVERY INFORMATION

We use Australia Post for our deliveries, we can ship to residential or business addresses and PO Boxes. Please note that deliveries are to Australian addresses only. Please allow 2-3 business days for your order to be dispatched.

Orders are typically delivered 3-7 business days after dispatch, if you have not received your order in this timeframe please contact us so we can trace the delivery for you. If you are not home when your order is delivered,

Australia Post will leave a card to inform you that your order has been taken back to the closest Australia Post outlet. Delivery Instruction, including an authority to leave, may be specified during the checkout process. Calabria Family Wines does not accept responsibility for items stolen when an authority to leave has been specified by the customer. To ensure the quality of our wines, we may not dispatch orders during periods of extreme heat. Please be aware shipping delays may occur in such circumstances. Additional delays may also occur during peak activity periods or due to COVID19.

## RETURNS AND REFUNDS

If the wine is damaged in transit or faulty, contact us to arrange a replacement.

In the unlikely event that the wine received is not as ordered please contact us and we will attempt to remedy the situation as soon as possible. While every effort is made to ensure that all vintages listed on our website are current, stocked vintages may change before your order is dispatched. If we are unable to supply you with wine of the vintage that you ordered, we reserve the right to substitute it for the same wine of a different vintage.

## PRICING

All prices quoted is in AUD\$ and are inclusive of GST